

ANIMAL QUARANTINE STATION

Information Brochure

This brochure contains important information about pre- and post-arrival requirements, quarantine station procedures, policies, rules, operations and fees.

It is strongly advised that you read and retain this information brochure for future reference.



Department
of Agriculture

STATE OF HAWAII

Animal Quarantine Station
99-951 Halawa Valley Street
Aiea, Hawaii 96701-3246
Telephone (808) 483-7151
FAX (808) 483-7161

ANIMAL QUARANTINE STATION

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ANIMAL QUARANTINE STATION LOCATION AND CONTACT INFORMATION

**Department of Agriculture
Animal Quarantine Branch
99-951 Halawa Valley Street
Aiea, Hawaii 96701-3246**

Telephone Number
(808) 483-7151 FAX: (808) 483-7161
24-Hour Emergency number (808) 836-3228

Bus Routes

For information about bus transportation, call The Bus at 848-5555.

HOURS OF OPERATION

PET VISITING

Tuesday, Thursday

1:00 pm to 4:30 pm

Wednesday

1:00 pm to 5:30 pm

Saturday, Sunday

12:00 pm to 3:30 pm

BUSINESS COUNTER

Monday, Tuesday, Thursday, Friday

8:00 am to 11:00 am 1:00 pm to 4:30 pm

Wednesday

8:00 am to 11:00 am 1:00 pm to 5:30 pm

Saturday and Sunday, State Holidays

7:00 am to 10:00 am 12:00 pm to 3:30 pm

PET RELEASES

Monday through Friday

9:00 am to 11:00 am 1:00 pm to 4:30 pm

Saturday, Sunday, State Holidays

8:00 am to 10:00 am 12:00 pm to 3:30 pm

**THE STATION IS CLOSED ON MONDAYS, FRIDAYS AND
STATE HOLIDAYS FOR VISITING AND GROOMING**

ALOHA!

Hawaii is a rabies free state. Hawaii's quarantine law is designed to protect residents and pets from potentially serious health problems associated with the presence and spread of rabies. Success of the quarantine program is dependent on maintaining isolation of your pet from other animals for the required quarantine period.

We are proud of our record of pet health and animal care. Our trained animal caretakers are concerned about the animals in their charge, and are available to help ease the transition to your new home in Hawaii. Experienced and knowledgeable people at the Animal Quarantine Station are available by letter or telephone to assist you with any additional information you may need.

IT'S THE LAW

Importation of dogs, cats and other carnivores into Hawaii is governed by Chapter 4-29 of the State of Hawaii, Department of Agriculture Administrative Rules. This law says that these animals are required to complete a 120-day confinement in the State Animal Quarantine Station. If specific pre-arrival and post-arrival requirements are met, animals may qualify for a 30-day quarantine followed by a 90-day post-quarantine observation period where the pet is released to the owner.

The animal quarantine program began in 1912 with a quarantine period of 120 days. A 30-day quarantine alternate program was approved in 1997.

Exemptions

Animals entering Hawaii on direct flights from the British Isles, Australia and New Zealand may be exempt from quarantine requirements after meeting shipment requirements. If you are planning to import animals from these areas, please contact the Animal Quarantine Station for instructions regarding pre-entry requirements.

Resident guide dogs, signal and service dogs, whose owners require special medical treatment, may be eligible for reduced quarantine. Please contact the Animal Quarantine Station for more information.

All other dogs and cats, regardless of purpose or health status are required to comply with Hawaii's quarantine law.

Pets En Route to Other Destinations

Pets passing through Hawaii are required to be quarantined at the State facility for the transit layover period. Be sure to provide the Animal Quarantine Station with a complete itinerary at least 72-hours prior to departure from Hawaii. Advance notice is required so your pet can be transported to the Airport Holding Facility in preparation for departure. Owners of pets in transit are charged the same fees as regular quarantine.

PLANNING YOUR PET'S MOVE

Your veterinarian can help you with the pre-arrival requirements.

Determine If Your Pet Should Move to Hawaii

Very old, very young (less than 9 weeks of age), chronically ill, or debilitated animals should not be shipped to quarantine. Pregnant animals, past 45 days gestations, are prohibited entry into quarantine. Owners with pets that experience difficulties during hot periods should use caution whenever shipping pets to Hawaii. High temperatures associated with high humidity usually reach their peak during the months of May through October.

Persons importing pets into the State of Hawaii do so at their own risk. Aside from negligence, the State will not assume liability for any consequences for shipment or confinement. The owner assumes all liability by presenting the animal for quarantine.

IMPORTANT: To qualify for the 30-day quarantine period, all general and specific pre- and post-arrival requirements must be met. Owners are responsible to ensure that all documents are in order and all requirements are met. Deficiencies in any of the requirements will result in 120-day quarantine period.

General Pre-Arrival Requirements

Please review the enclosed Pet Owner's Statement (form AQS-2). Complete and return this form by mail to the Animal Quarantine Station at least two weeks prior to your pet's arrival in Hawaii. The information you provide will assist us in processing the arrival of your pet.

The following requirements shall be met for all dogs and cats entering quarantine.

1. **HEALTH CERTIFICATE** - A health certificate issued by an accredited veterinarian within 14 days prior to arrival is required. The health certificate must be written in English, be an original document (not a facsimile or photocopy), bears an original or carbon signature and legible name, address and telephone number of the certifying veterinarian. The health certificate must also contain the following information:
 - a. A complete description of your pet including age, markings, sex, breed and any additional identifying characteristics.
 - b. A statement indicating your pet is free of external and intestinal parasites and was dipped, sponged, sprayed, or dusted for external parasites within 14 days prior to arrival. List the name of the insecticide and give the date of treatment.
 - c. Certification that your pet is free of any evidence of infectious or contagious disease.
 - d. Date and results of heartworm test performed within 14 days of arrival.
 - e. Certification by the issuing veterinarian to the accuracy of the information stated on the health certificate.
 - f. Record of all required vaccinations. For rabies vaccinations, the name of the vaccine, lot/serial number, expiration date and route of administration must be included. **To qualify for 30-day quarantine**, list information on the two (2) most recent rabies vaccinations.
 - g. The State of Hawaii-issued microchip number and date of implantation.
2. **ELECTRONIC MICROCHIP** - All dogs and cats entering Hawaii are required to have an implanted electronic microchip obtained from the State of Hawaii, Department of Agriculture. Refer to the enclosed Request for Electronic Microchip (form AQS-73) to order.

For 30-day quarantine qualifiers, it is the owners responsibility to have the microchip implanted by a veterinarian and ensure the microchip number is recorded on the sample submitted for the rabies testing. The microchip number must be included on the results of the rabies test. Animals already having an implanted microchip are still required to have an official State of Hawaii issued microchip. **NO EXCEPTIONS!**
3. **VACCINATIONS** - All dogs and cats entering Hawaii are required to be vaccinated for common infectious agents.

Rabies Vaccination. All dogs and cats 90 days of age or older at the time of entry must be vaccinated against rabies with an approved inactivated rabies vaccine (listed in the most recent Compendium of Animal Rabies Control prepared by the National Association of State Public Health Veterinarians) within 12 months prior to arrival.

The vaccination status for rabies is important in assigning a length of a quarantine period.

- a. For 120-day quarantine: rabies vaccination within the previous 12 months with an approved monovalent inactivated rabies vaccine.
- b. For 30-day quarantine: see following section on Specific Requirements to Qualify for 30-day Quarantine.

Other Dog Vaccinations - Dogs 90 days of age or older at the time of arrival shall be vaccinated not less than ten days and not more than 180 days prior to arrival against:

- a. Canine distemper virus;
- b. Canine infectious hepatitis virus or canine adenovirus-2;
- c. Canine parvovirus;
- d. Canine parainfluenza virus;
- e. Canine coronavirus; and
- f. Bordetella bronchiseptica (kennel cough).

Heartworm Testing - Dogs six months of age or older at the time of arrival shall be tested for heartworms not more than 14 days prior to shipment to determine if monthly heartworm preventive medication can be safely administered. While in Hawaii, all dogs should remain on heartworm prevention.

Other Cat Vaccinations. Cats 90 days of age or older at the time of arrival shall be vaccinated not less than ten days and not more than 180 days prior to arrival for:

- a. Feline panleukopenia virus (feline viral enteritis);
- b. Feline viral rhinotracheitis (feline herpesvirus-1);
- c. Feline calicivirus; and
- d. Chlamydia psittaci (pneumonitis).

For better protection, vaccination for common infectious agents 2-3 weeks prior to shipping is highly recommended.

Failure to comply with general pre-arrival requirements may result in your pet being refused entry into the State or pet requiring 120-day quarantine. The owner, consignee, handler, or carrier shall pay all expenses including private veterinary examinations, vaccinations, microchip implantation, hospitalization, testing, medication, treatment, transportation, and returned shipments to shipper or consignor for animals failing to meet pre-arrival requirements.

Specific Requirements to Qualify for 30-day Quarantine

In addition to the general requirements, the following requirements are used to determine qualification for 30-day quarantine period.

30-DAY PRE-ARRIVAL REQUIREMENTS

The following requirements shall be met to qualify for 30-day quarantine.

1. **A minimum of two (2) rabies vaccinations not less than 6 months apart with an approved monovalent inactivated rabies vaccine.**
 - a. The first vaccination shall not be given less than 3 months of age;
 - b. The second or subsequent vaccination shall be given no less than 90 days and no more than 12 months before arrival in Hawaii;
 - c. The name, serial or lot number, expiration date and route of administration must appear on the health certificate; and
 - d. Information for the two most recent rabies vaccinations shall be recorded on the health certificate.

2. **OIE-Fluorescent Antibody Serum Neutralization Test (OIE-FAVN test)**

A rabies blood test (requiring 1 to 2 ml. of serum) to determine if dogs and cats have responded adequately to rabies vaccination is required prior to arrival to qualify for the 30-day quarantine. The testing laboratory must submit the test results directly to the Animal Industry Division, 99-941 Halawa Valley Street, Aiea, Hawaii 96701.

- a. The OIE-FAVN test must be conducted no less than 90 days and no more than 12 months prior to arrival in Hawaii. A result of 0.5 I.U. per milliliter of rabies antibodies or greater is required.
- b. To be considered valid, the test results must include the number of the implanted Hawaii-issued microchip and a completed description of the animal (sex, breed, color or color pattern, any visible unique identifying characteristics, etc.).
- c. A sample of whole blood cells must also be submitted to the testing laboratory. Have your veterinarian submit a 1 to 3 milliliter heparinized or EDTA blood collection tube. The testing laboratory shall hold the blood sample until 120-days after arrival of your pet into Hawaii. The blood cells may be used at a later date for genetic analysis to confirm the identity of a dog or cat.

Meeting all general and pre-arrival requirements is an essential first step for qualifying for 30-day quarantine.

LABORATORIES WHERE THE PRE-ARRIVAL OIE-FAVN TEST IS AVAILABLE

Dr. Deborah Briggs
Department of Pathobiology/Diagnostic Medicine
1800 Denison Avenue
Kansas State University
Manhattan, KS 66506-5600

For information on procedures, please have your veterinarian call (913) 532-4455.

Military Personnel Only:

USA Veterinary Laboratory
Attn: MCVS-SCL-D
2472 Scholfield Road, Bldg. 2630
Fort Sam Houston, TX 78234-6232

For instructions, contact your nearest Military Veterinary Service;
Fax: (210) 270-2559 or e-mail: rgvetlab@bamc-amedd.army.mil

30-DAY POST-ARRIVAL REQUIREMENTS

OIE-Fluorescent Antibody Serum Neutralization Test (OIE-FAVN test)

To qualify for 30-day quarantine, a post-arrival rabies blood test (OIE-FAVN) is required. A result of 0.5 I.U. per milliliter of rabies antibodies or greater is required. **IMPORTANT:** Only ONE post-arrival OIE-FAVN test is performed. Failure to meet required OIE-FAVN test will result in 120-day quarantine.

Blood is not collected until payment for the test (\$45) is made. Owners are required to submit a signed consent form allowing the State to sedate your pet, if necessary, to collect a blood sample. Blood collection from some dogs and cats can be very difficult without sedation. If no such signed consent is received, blood may not be obtained from your pet. Private veterinarians will be allowed to collect blood for OIE-FAVN testing only at the quarantine station by appointment. Payment for services provided by private veterinarians is the responsibility of the owners.

PET ADMISSIONS

Pets move to Hawaii year round. The quarantine facility is operated seven days a week, 365 days a year. About 4000 dogs and cats are admitted to the quarantine station each year.

Shipping Procedures

Pets may only enter Hawaii at the Honolulu International Airport, Oahu. Upon arrival in Hawaii, airline personnel will transport all dogs and cats directly to the Airport Animal Holding Facility. Your pet will be

received by a state inspector and then transported to the Animal Quarantine Station in Halawa. The State will provide all necessary transportation for your pet during the quarantine period. You do not have to be present when your pet arrives. Label your pet's airline crate with the full names of owners and co-owners.

Include complete local addresses and phone numbers to be used in case of emergency. Note that only the name appearing on the shipping documents (Shipmaster's Declaration) will be recognized as legal owners of your pet.

Arrival Examination

Upon entry, all dogs and cats are given arrival examinations to evaluate their general condition and are tested for internal parasites. A blood sample may be taken for rabies testing. If any conditions are noted that require care, you will be notified.

For out-of-state or neighbor island owners, notification of medical problems may be made by telephone and treatment arrangements will be discussed. It is important that we have a current telephone number.

For owners residing on Oahu, a red tag will be placed on your pet's kennel asking that you visit the veterinary dispensary to discuss any medical concerns and arrange for follow-up care. For more urgent matters, owners will be contacted by the veterinary staff by telephone.

During the first week after arrival, the veterinary and caretaker staff will be monitoring your pet closely. During this time, your pet may be bathed and groomed only in the kennel. When parasite evaluations are completed and there is no indication of any infectious or contagious disease (usually 10 days), you will have access to a grooming station by appointments as described later in this brochure.

Airline Animal Crates

The airline crate that your dog arrives in will be kept outside of its kennel. Please remove it as soon as possible. Dog carriers are allowed to remain in the kennel upon owner's request or if station veterinarians deem is necessary for your dogs well-being. **We are not responsible for any crates left at the Station.** When you remove the crate, you must stop at the AQS Business Window to sign it out.

Airline crates for cats are kept inside your cat's kennel. We ask that you leave it for use when we periodically disinfect the kennel. Many owners use their crate as sleeping quarters for their cat. For neighbor island pet owners, our Station will store your airline crate at no additional cost until quarantine is completed.

Kennel Accommodations

1. Dogs are assigned to kennels according to their size. Kennels are approximately six feet wide and vary in length from 14 feet (small dogs) to 25 feet (large dogs), and are seven feet high. Each has a run in front and a completely sheltered area in the rear. Very small dogs and puppies may be housed in a kennel similar in size to cat kennels.
2. Cat kennels are approximately five feet wide, ten feet long and include platforms, a completely sheltered area and a catwalk.
3. Dog and cat kennels contain platforms which may be used for bedding materials. Owners should change and wash bedding regularly.
4. Each dog and cat kennel contains a bench for owner seating.
5. Only one animal is allowed in each kennel. Multiple pets in a kennel do not allow for accurate caretaker evaluation of appetite, bowel movement and urination which may lead to delayed recognition of medical problems. **Only animals under complete care can be permanently housed together (see Complete Care and Multiple Pet Visitation section).**
6. **Pets may not be exercised outside of their assigned kennels.** Kennels are large enough to afford dogs the opportunity for adequate exercise. In addition, dogs outside of their kennels present a potential safety hazard to other dogs, visitors and employees.

The State assumes no responsibility for any items such as transport carriers, bedding, collars, toys, leashes, etc. Owners are requested to remove such articles from the Station on their first visit. Items that are difficult to disinfect or that create a safety hazard for employees, such as wet bedding, rubber floor mats with grooves or holds, foam mats, large platform beds, chaise lounges and chairs, etc. may be removed from kennels by quarantine station personnel.

CARE OF YOUR PET

If you have any questions or concerns about station procedures or your pet, check with caretakers in your area, the veterinary staff or management.

Co-Owners

Listed owners (from Shipmaster's Declaration) and designated co-owners are responsible for shipping, health care, fee payment and release at the end of the quarantine period.

- a. Co-owners have the same responsibilities and duties as owners and can act in the owners behalf.
- b. Co-owners must be listed on the Pet Owner Statement (AQS-2).
- c. Registered visitors do not have the authority to act on behalf of the owner.

Animal Medical Care

You are responsible for your pet's health while in quarantine. When visiting, it is helpful to check for ticks (dogs), skin or ear problems, or any other abnormality which may indicate a potential medical concern. Animal caretakers will alert dispensary staff of any noticable medical problems. The station dispensary employs two veterinarians and two veterinary technicians and is designed and equipped to manage minor medical problems.

If you believe a problem exists, submit a written request for a veterinary check by station veterinarians:

1. All examination request submitted will be attended to the following morning (except in emergencies).
2. Provide all owner and pet information and describe the condition you wish checked as clearly as possible (use form AQS-12 available at the AQS Business Window).
3. For minor problems, treatment may be initiated following examination unless you specify otherwise.
4. Results of the exam and associated charges, if any, can be obtained by visiting the dispensary during afternoon visiting hours or by telephoning the dispensary after 1:00 p.m.

Animal Hospital

Owners must select, contact and register with a state approved private veterinary facility (refer to enclosed List of Approved Animal Clinics).

Animals not registered may be refused medical evaluation and treatment by private veterinary facilities or required care may be delayed. Most private hospitals require a refundable or a partially refundable deposit prior to accepting an animal for evaluation. You may want to contact several hospitals to obtain deposit and price information.

If your pet requires evaluation at a private veterinary facility or becomes seriously ill, quarantine station veterinary staff will contact you as soon as possible. Depending on the circumstances, your pet may be sent to a private hospital at the discretion of the station veterinarian if we are unable to contact you in a timely manner. Pet owners and co-owners are responsible for transportation fees and all charges accrued at private veterinary facilities.

You may also send your pet to a private hospital for examination at any time. You are responsible for arranging for your pet's hospitalization. This is best accomplished by notifying the hospital you have registered with that you wish to have your pet evaluated. Your hospital will call the station to request transport. Delivery will be the next day except in emergencies.

Your pet will be delivered to the hospital and returned to the quarantine station by qualified personnel for a nominal charge. Animals will remain at the hospital overnight and are returned to quarantine following notification of station personnel by your private veterinarian.

If you change your hospital at a later date, notify the Animal Quarantine Station so that our records can be updated.

Notify the AQS Business Window regarding any changes in your home or work telephone numbers and addresses. We know that you want to be reached quickly in case of an emergency or concern about your pet.

Medication

Quarantine does not provide routine vaccinations. You may have your vaccination prescription filled by a private veterinarian. We will administer vaccines, at a nominal charge, when vaccines are delivered by owners along with a written request.

Questions regarding pet medications can be directed to the veterinary staff. In general, nonprescription medications, such as vitamins, nutritional supplements, etc., are not administered by station employees.

If you provide medication for your pet, it must be in a plastic bottle. Pills must be sized to the proper dosage. Please label medication containers with your last name and pet's entry and kennel number. Feeding instructions, changes in feeding instructions, food, medications and medication instructions must be submitted on the appropriate form available from the AQS Business Window.

Please notify the veterinary staff if you administer any medications to your pet.

Protect Your Pet from Heartworm

Heartworm disease is a serious consequence for dogs not on monthly preventive while in Hawaii. Dog owners are required to have their pet tested prior to entry in the State. We recommend that owners administer monthly heartworm medication themselves.

For pet owners who reside outside of Hawaii or on a neighbor island, heartworm preventive will be administered by station personnel upon receipt of medication. Please provide a supply of a monthly heartworm preventive medication (such as Interceptor or Heartgard) to protect your pet. Heartworm medication is given by station personnel the first day of the month for simplicity.

Feeding Your Pet

Your pet will be fed a nutritionally complete and balanced commercial dog or cat food formulated for adults. Food consumption is closely monitored and dogs and cats are weighed at least once a month to determine if food intake is optimal.

If your pet will not eat quarantine provided food or requires a special diet, you are required to supply the food and feeding instructions. Owners should provide puppy or kitten food for young animals. No adjustment of quarantine fees are made for those supplying special food to their animals. Food containers must be individually labeled with your last name and kennel number in black, indelible ink.

If you are supplying dry food, it must be submitted in a secure vermin-proof heavy plastic or metal container, with a tightly fitting cover, and be large enough to hold the entire amount of food supplied.

You will be notified by a staff veterinarian if your pet has problems with the diet during quarantine.

Complete Care

Owners or designated co-owners may accept the responsibility for feeding, cleaning, health monitoring, medicating and grooming their pets during quarantine. Persons doing complete care must attend to their pet's needs daily, seven days a week. Removal of waste must be done both in the morning and afternoon. Feeding must be done in the morning and may also be done in the afternoon if desired.

Complete care requires a major commitment. Please make sure that you are able to fulfill your obligations before assuming all care for your pet. A list of regulations pertaining to complete care will be provided, on request, when you arrive. Only animals of the same species, and in complete care, can be

kennelled together.

Grooming

Owners are responsible for grooming their own pets. Please make your grooming appointments early since grooming station space is limited. Appointments must be scheduled at least one day in advance. Please call 483-7151 before 9:00 a.m. or after 11:00 a.m. You may schedule two grooming appointments per week, per pet.

1. Grooming hours are: Tuesday, Wednesday, Thursday, from 9:00 a.m. to 11:00 a.m., Saturday and Sunday from 8:00 a.m. to 10:00 a.m.
2. Grooming stations have tubs, warm water, electrical outlets and a holding cage.
3. You will be permitted to walk your dog, with a properly fitting collar and leash, to the nearest grooming station. Dogs must be under control and walked by the shortest route.
4. You may bathe your dog within the kennel at any time during afternoon visiting hours.
5. Cat grooming, including bathing, is done in the kennel or cattery. Cats are not allowed out of their assigned kennel or cattery. If you wish to bathe your cat, please bring your own supplies, including a bucket. Most catteries are equipped with a water heater and tub for bathing cats. Check with your caretaker about proper procedures for use.

Owners and groomers are responsible for the proper handling of pets during the grooming period and when walking to and from the grooming station. In addition, owners are expected to maintain the grooming station in a tidy condition. Revocation of grooming privileges may result if animals are not handled in accordance with station rules or tubs are left dirty.

If you are unable to visit and groom your pet, please arrange for a groomer to provide grooming services. Check with the AQS Business Window for more information.

Visiting Your Pet - Visiting hours are provided on page 3.

To register others to visit your pet, the owner must inform the AQS Business Window in person, or with a notarized Pet Owner's Statement (AQS-2), or by forwarding a notarized letter to the Quarantine Station registering the individuals who may visit your pet.

1. No one, including groomers, will be allowed to visit your pet without your registered permission on file.
2. Authorized visitors must be 18 years or older. Minors are allowed to visit while accompanied by owner or authorized visitor.
3. **Please be prepared to present AQS-issued visitor pass and valid photo identification** (State driver's license, state or military ID or passport) **each time you visit our facilities.** Only authorized individuals may gain access to your pet.

Multiple Pet Visitation (MPV) Program

During the afternoon visiting, owner may be allowed to put their pets in the same kennel for visiting. It is mandatory that owners attend a MPV orientation program, or discuss the MPV requirements with the VIP coordinator, before a pass is issued allowing pets to be put together.

Please check with the AQS Business Window about the requirements and procedures required to be authorized for multiple pet visitation. The MPV program is coordinated through the Volunteers Interested in Pets (VIP) program. Summary of the policy allowing for MPV is as follows:

1. Only same species pets may be combined, must be owned by the same owner/family and have arrived in quarantine on the same day.
2. Pets must be deemed compatible and free of contagious diseases by the AQS veterinarian and if of opposite sex, one must be spayed or neutered.
3. MPV will only take place during owner visitation and will end when the owner leaves the kennel for any reason.
4. All pet owners will strictly abide by the rules for engaging in MPV. If any of these rules are broken, MPV privileges will be terminated for the remainder of the quarantine period.

SUMMARY OF STATION RULES

The following is a partial list of rules that owners and visitors are expected to comply with while on the quarantine station grounds. Caretakers and management personnel will notify owners and visitors when they observe violation of station rules. Each owner and visitor shall abide by all station rules and policies.

1. Any person who fails to present acceptable identification upon request may be denied admission.
2. While on the premises, please go directly to your kennels to avoid disturbing other pets.
3. **For the health and safety of all persons and animals, all kennel doors must be properly latched and doors completely closed in order to prevent escapes and injuries.**
4. Please do not feed, handle or visit the pets of others unless you have received permission from the owner and this authorization is recorded at the AQS Business Window.
5. Walking or removing dogs from kennels is prohibited, except taking shortest distance to and from grooming station for grooming appointments.
6. No one is allowed to leave dogs tied to the outside of the kennel.
7. Cats may not be removed from kennels for any reason. The walkway in the catteries may not be used as an exercise area.
8. No one is allowed to exercise pet outside of a kennel without written permission from the Animal Quarantine Manager or station veterinarian.
9. Minors may be admitted to the station only in the company of an authorized adult who shall be responsible for the minor's behavior and safety. Please restrict children from running, playing, behaving boisterously or putting fingers through the wire mesh.
10. Skateboards, skates of any type, bicycles, etc. are not allowed on the station grounds.
11. The quarantine station is a family-type environment. Please wear appropriate clothing while on the station grounds.
12. No other animals are allowed on the quarantine station premise.
13. Consumption of alcoholic beverages is not allowed on State property, including the Animal Quarantine Station grounds.
14. Any person parking in a space designated as a disabled person parking space shall prominently display a disabled persons parking placard on the dashboard or visor, so that it is visible through the front windshield.

The Animal Quarantine Manager may deny admission to the state quarantine station to any person who violates chapter 29 or chapter 142, Hawaii Revised Statutes, or who disrupts or impedes the activities of the department's employees or the animal owners, visitors, or groomers; or who behaves in any manner detrimental to the operation of the station or to the animals confined there.

VOLUNTEERS INTERESTED IN PETS (VIP) PROGRAM

Volunteers Interested in Pets is an organization of people, dedicated to positively enhancing the quarantine experience for both owners and their pets, through information, communication and emotional support.

In part, these goals are approached by offering a weekly orientation meeting. Attendance allows owners to more fully understand quarantine and quarantine station procedures from the perspective of former quarantine users. In addition, the program organizes a pool of volunteers who have expressed a willingness to visit dogs or cats, other than their own, during the quarantine period. For more information on the VIP program or on becoming a volunteer, please contact the AQS Business Window when you arrive.

FINANCIAL INFORMATION

Fee payment deadlines and policies

- ~ Microchip: \$17 (U.S. mailing address); \$27 (Foreign) includes shipping and handling. To order prior to arrival, refer to Request for Electronic Microchip (form AQS-73).

Quarantine Fees (due at the time your pet enters quarantine)

- ~ Registration fee: \$25 entry fee for each pet to be quarantined.
- ~ Health Record fee: \$10 for each pet to be quarantined
- ~ Daily fee for dogs: \$7.00 (or total either \$210 or \$840)
- ~ Daily fee for cats: \$6.50 (or total either \$195 or \$780)
- ~ Rabies Test fee: \$45 for each pet (for 30-day qualifiers only)

Fees are not adjustable. There is no discount for owners providing their own food or doing complete care.

Other Fees and Penalties (due prior to the release of your pet)

The veterinary dispensary or quarantine staff may charge additional fees for required services, medications or certain procedures, particularly if they involve entry requirements or the health of your pet.

- ~ Microchip: \$18 (includes implantation, for pets arriving without State-issued microchip)
- ~ Bathing: \$14 for each bath
- ~ Grooming: \$18 for each grooming session
- ~ Vaccination: \$6 for administration of each vaccination
\$5 for each vaccine not provided by owner
- ~ Daily insulin injections: \$1 per day (for diabetic pets only)
- ~ Dipping, spraying, dusting, or sponging to control external parasites: \$12 for each treatment
- ~ Worming: \$12 for each worming treatment
\$20 for each three-day treatment
- ~ Giardia: \$10 for each course of treatment
- ~ Health Certificate issued by quarantine station veterinarians: \$15
- ~ General veterinary services: \$40 per hour, \$10 minimum charge
- ~ Fecal testing for intestinal parasites: \$8 (at owner's request)
- ~ Heartworm testing: \$8 (at owner's request)
- ~ Ground transportation for quarantined pets between approved hospital on Oahu and station: \$4 (round trip)
- ~ Other approved ground transportation for quarantined pets (i.e. transportation to harbor): \$20 (one way)
- ~ Duplication of receipts: \$4
- ~ Copies of records: 25 cents per page copied
- ~ Each offspring born to pets at the Animal Quarantine Station: adult daily rate (\$7 for dogs, \$6.50 for cats)
- ~ There is an additional \$7.00 per day penalty for pets left in the Quarantine Station beyond their scheduled release date or for pets that arrive pregnant, past 45 days gestation.
- ~ A service fee of \$15.00 will be assessed for any check, draft, certificate of deposit, or other negotiable instrument that is dishonored for any reason.

Fees are payable by cash, check, credit card (VISA or Mastercard), money order, bank draft or travelers' check . Payment plans are not available. Release of your pet may be delayed if fees are not paid in full. Personal checks are not accepted within 30 days of the scheduled release date of your pet.

Refunds

Fee refunds will be made only to the owners of animals that:

1. are exported prior to completion of the quarantine period
2. are housed at a satellite facility (if available)
3. are hospitalized during the quarantine period for four days or more
4. die during quarantine (for the remaining balance)
5. make any type of overpayment

Refunds are not processed until the official release date. Thereafter, refund checks will be issued in six to eight weeks. It is important that we have a current address. Refunds of less than \$15.00 will not be processed except after written request to the Animal Quarantine Manager within one (1) year of the animals release date.

Please note:

1. Pets may not be boarded at the Quarantine Station beyond the quarantine period. If boarding is required, please contact a private boarding facility or veterinary hospital.
2. Owners who abandon their pets in quarantine are still liable for all fees and charges accrued.

PET RELEASE

Pets will be released after quarantine to owners, co-owners or properly designated representatives, such as intermediate handlers. A picture identification is required, and **all fees must be paid before release**. Please make arrangements to check your pet out of quarantine and for shipment to a neighbor island, if required.

1. Bring a picture identification.
2. Be sure to bring a suitable transport crate or leash for your pet on its release date.
3. Persons to whom we may release your pet must be registered prior to the date of release.

POST-QUARANTINE OBSERVATION PERIOD (PQO Period)

Pets released after 30 days quarantine shall remain under PQO period in the owner's custody for 90 days and shall be presented for inspection after completion of the 90 days PQO period.

1. Inspection may be done by a licensed veterinarian or by an inspector on dates mutually agreed upon by the owner and the AQS Veterinarian. Evidence of inspection by a licensed veterinarian shall be submitted to the Animal Quarantine Station within seven days after inspection.
2. If pet dies during the PQO period, owner shall notify the Animal Quarantine Station of the death and cause of death, if determined, and shall preserve and submit the animal immediately after death to the Animal Industry Veterinary Laboratory for rabies testing as required by the state veterinarian.
3. During the 90 day PQO period, the owner shall notify the Animal Quarantine Station a change in residence address, pet ownership, loss of pet, transport interisland or outside of the State and of any biting incident. Notification shall be made within 24 hours of any of the above occurrences.

Failure to present the animal for inspection within seven days of the scheduled date of inspection, failure to notify the Animal Quarantine Station of death or failure to provide true and accurate information pursuant to Post-Quarantine Observation Period section (c) may subject the owner to penalties.

At any time during the 90 days PQO period, the state veterinarian shall have the authority to quarantine an animal if, upon inspection, signs and symptoms suggestive of rabies are detected.

(Information included in this publication is subject to change and revision at any time without notice.)